



OneCare Connect

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What Is OneCare Connect?

OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan) is a new health plan that combines your Medicare and Medi-Cal benefits. At no extra cost, you also get vision care and taxi rides to medical appointments.

Plus, you get support so you receive the services you need when you need them. A Personal Care Coordinator works with you and your doctors to create a health care plan that fits your needs.

OneCare Connect brings together your benefits and your providers to make getting quality health care easier.

To be a member of OneCare Connect, you must:

- Live in Orange County
- Have both Medicare Parts A and B and Medi-Cal
- Be 21 years and older
- Not be receiving services from a regional center and not be enrolled in certain waiver programs, other exceptions apply; ask for details

For more information about OneCare Connect, call OneCare Connect Customer Service toll-free at **1-855-705-8823**, 24 hours a day, 7 days a week. TDD/TTY users can call **1-800-735-2929**.

We have materials in other formats, such as large print, Braille and audio CD. Call us for help with reading or understanding the materials you receive from us.



Questions

For more information about OneCare Connect or to enroll, please call us at:

1-855-705-8823 (toll free)

24 hours a day/ 7 days a week.

Or visit our office Monday through Friday from 8 a.m. to 5 p.m. Pacific Time (walk-ins welcome).

Members with hearing or speech impairments can call our TDD/TTY line at 1-800-735-2929.

We also provide interpreter services at no cost to our members.

We have staff who speak your language.

Tenemos personal que habla su idioma.

Chúng tôi có nhân viên nói cùng ngôn ngữ với quý vị

ما پرسنلی را در استخدام داریم که به زبان شما تکلم می کنند.

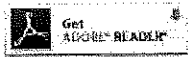
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To file a complaint with Medicare, click on the following link to complete a complaint form on the Medicare website:
[Medicare Complaint Form.](#)

H8016_WEB1 Website Pending CMS Approval.

OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees. Limitations, co-pays, and restrictions may apply. For more information, call OneCare Connect Customer Service or read the OneCare Connect Member Handbook. Benefits, List of Covered Drugs, pharmacy and provider networks and/or co-payments may change from time to time throughout the year and on January 1 of each year. Copays for prescription drugs may vary based on the level of Extra Help you receive. Please contact the plan for more details. You can get this information for free in other languages. Call toll-free 1-855-705-8823. TDD/TTY users can call 1-800-735-2929. The call is free.



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